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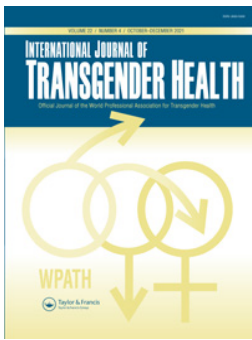


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## How the COVID-19 pandemic affects transgender health care - A cross-sectional online survey in 63 upper-middle-income and high-income countries

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### ABSTRACT

**Background:** Due to the COVID-19 pandemic, access to medical care is restricted for nearly all non-acute conditions. Due to their status as a vulnerable social group and the inherent need for transition-related treatments, transgender people are assumed to be affected particularly severely by the restrictions caused by the COVID-19 pandemic.

**Methods:** As an ad hoc collaboration between researchers, clinicians and 23 community organizations, we developed a web-based survey in German that was translated into 26 languages. Participants were recruited via community sources, social media channels, and snowball sampling since May 2020. The present sample is based on the data collected until August 9, 2020. We assessed demographical data, health problems, risk factors, COVID-19 data (e.g., contact history), and the influence of the COVID-19 pandemic on access to transgender health care services. To identify factors associated with the experience of restrictions, we conducted multiple logistic regression analysis.

**Results:** 5267 transgender people from 63 upper-middle-income and high-income countries participated in the study. Over 50% of the participants had risk factors for a severe course of a COVID-19 infection and were at a high risk of avoiding COVID-19 treatment due to the fear of mistreatment or discrimination. Access to transgender health care services was restricted for 50% of the participants. Male sex assigned at birth and a lower monthly income were significant predictors for the experience of restrictions to health care. 35.0% reported at least one mental health condition and 3.2% have attempted suicide since the beginning of the COVID-19 pandemic.

**Discussion:** Transgender people suffer under the severity of the pandemic due to the intersections between their status as a vulnerable social group, their high number of medical risk factors, and their need for ongoing medical treatment. The COVID-19 pandemic can potentiate these vulnerabilities, add new challenges for transgender people, and, therefore, can lead to devastating consequences, like severe physical or mental health issues, self-harming behavior, and suicidality.



### KEYWORDS

transgender health care;  
access to health care;  
COVID-19

### Introduction

Transgender people experience their gender as incongruent with the sex assigned at birth. They might identify as a binary gender (female, male)

or outside of the gender binary. People who are non-binary might experience their gender as moving between male and female (e.g., gender-fluid) or as situated beyond the gender binary

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(e.g., genderqueer). Some reject the concept of sex and gender at all, either on a personal, or a general level (e.g., agender). Transgender health care primarily focusses on medical measures to support the person's transition to live their gender both physically and socially. This may include hormone therapy, gender-affirming surgery, and a variety of additional interventions (e.g., voice and communication therapy, hair removal (Safer & Tangpricha, 2019)). For treatment-seeking transgender people these interventions positively affect mental health and quality of life and are thus considered state-of-the-art treatments (Coleman et al., 2012; Dhejne et al., 2016; Hembree et al., 2017; Reisner et al., 2016). However, not all transgender people want to undergo any of these medical interventions (Nieder et al., 2020), or might have access to it (Koehler et al., 2018; Motmans et al., 2019).

Transgender communities all around the world are highly diverse, depending on cultural background, socioeconomic factors, legal circumstances, and many more influences. Therefore, there is no universal narrative that could be assumed to represent transgender communities globally. However, transgender people have been considered to be a vulnerable social group in much of the world, many of whom have experienced discrimination and marginalization by society, and health care systems in particular (Koch et al., 2020; Reisner et al., 2016). Access to transgender health care is often restricted due to legal requirements, financial barriers, and 'gatekeeping' health care providers in countries all over the world (Fontanari et al., 2019; Safer et al., 2016). These elements can lead to a negative impact on transgender individuals health and quality of life (Reisner et al., 2016).

During to the COVID-19 pandemic access to medical care was, and in some areas globally still is, restricted for nearly all non-acute medical conditions. State health care, as well as private practice, were mainly focusing on COVID-19. Since transgender individuals often need access to medical treatments such as hormone therapy (Safer & Tangpricha, 2019), these restrictions are likely to have increased psychological distress. Due to both their status as a vulnerable social group and their need for transition-related

treatments (Koch et al., 2020; Reisner et al., 2016), this impact may be particularly severe for transgender people (Wang, Pan, Liu et al., 2020).

Even though some authors have already addressed the impact of the COVID-19 pandemic on transgender people, there remains a dearth of evidence. Perez-Brumer and Silva-Santisteban (2020) discussed the disparities transgender people face in Peru due to binary-based policies as a response to the COVID-19 pandemic (only women or men are allowed to leave their homes on certain weekdays) and how this increasing discrimination impacts physical and mental health. Van der Miesen and colleagues (2020) summarized the intersections between health care, human rights, and socioeconomic stress for transgender individuals during the COVID-19 pandemic. They state the need for a joint strategy of policy makers, transgender advocates, health care providers, and governments. Wang and colleagues (2020) refer to the barriers of care for transgender people in times of COVID-19 in light of evidence from their clinic in Beijing, China. The restricted access to hormone treatment was associated with high levels of depression and anxiety due to the challenge of continuing presenting and socially living as their sex assigned at birth. All the authors state the need for collaborative strategies between relevant stakeholders (e.g., governments, health care providers, advocacy groups) to actively consider the difficulties faced by the transgender population during the COVID-19 pandemic and the need for high-quality evidence to base strategies upon (Perez-Brumer & Silva-Santisteban, 2020; van der Miesen et al., 2020; Wang, Pan, Liu et al., 2020).

The current study investigates the impact of the COVID-19 pandemic on the health and health care of transgender individuals, acknowledging the diversity of transgender communities in different geographical regions and countries and the variety of societal, legal, and medical circumstances. As an ad hoc collaboration between researchers, community members and clinicians from several countries, the study aims to generate an impression of the situation of transgender health care during the COVID-19 pandemic in as many countries as possible. The study aimed to contribute empirical evidence on the situation of transgender

individuals in times of COVID-19 and, therefore, help to develop and implement measures addressing the obstacles that affect transgender individuals during the pandemic.

## Methods

### Study design

Because of the rapid development of the COVID-19 pandemic and the necessity to implement the study as quick as possible, there was no time to apply for financial funding.

The TransCareCovid-19 survey ([www.transcarecovid-19.com](http://www.transcarecovid-19.com)), is a web-based survey designed to investigate the effects of the COVID-19 pandemic on health care for transgender individuals. This cross-sectional study was developed by Andreas Koehler, Timo Nieder and Joz Motmans in cooperation with local health care providers and community members. Several members of the research group are transgender and/or part of the LGBTQ+ community. Additional consultation was sought in the construction of the survey by peer and professional organizations.

The survey was first developed in German and, in cooperation with 23 community organizations (for details see [www.transcarecovid-19.com](http://www.transcarecovid-19.com)), translated into 26 other languages (Arabic, Azerbaijani, Armenian, Bulgarian, Chinese, Croatian, Dutch, English, Farsi, French, Georgian, German, Hungarian, Italian, Kazakh, Kyrgyz, Macedonian, Polish, Portuguese, Romanian, Russian, Serbian, Spanish, Swedish, Tajik, Turkish, Ukrainian). The English version of the survey was translated by local transgender people whose native language was the language into which the survey was translated and who were also fluent in English. Therefore, we hoped to ensure both involvement of the local transgender community and the use of proper terms that a professional translator might have not been aware of. Moreover, there was no funding for this study to finance a translation by a professional translator.

The study followed strict ethical guidelines and received ethical approval from both the Local Psychological Ethics Committee at the University Medical Center MM-NN (No.: LPEK-0130, date:

01/04/2020), as well as from PP University Hospital (BC-07607, date: 15/04/2020). All respondents provided informed consent.

### Participants

To recognize the heterogeneity of the transgender population, the survey was open to anyone who identifies, experiences, and/or describes themselves, as transgender and were at least 16 years of age. The process of participant recruitment was implemented by local community organizations to ensure the most effective way to contact transgender people in a certain region or country. Therefore, we hoped to enhance acceptance of the study in local populations and meet specific requirements (e.g., communication channels of local transgender communities that were not known to the core research team). Moreover, participants were recruited via postings by the researchers on LGBTIQ+-related social media channels, and through snowball sampling.

### Data collection

The data collection started in May 2020 and is still ongoing. The participant recruitment was supported by several scientific and community organizations (for details see [www.transcarecovid-19.com](http://www.transcarecovid-19.com)). The present sample is based on the data collected until August 9, 2020. We choose this date as the COVID-19 pandemic was slowing down in most countries all over the world and our data allowed us to give a comprehensive overview on how the first wave of COVID-19 affected transgender people. This paper consists of analyses of data from high-income and upper-middle-income countries according to the World Bank country classification (World Bank, 2020) only, as participant recruitment for lower-middle-income and low-income countries started later.

### Variables

As there was no funding for this study to pay for licensed standardized measures, we decided to use open-source measures from previous studies on transgender health care and develop survey

questions by the researchers themselves. Based on the works by Eyssel and colleagues (2017), Motmans and colleagues (2017), and Koehler and colleagues (2018), the survey collects demographical data regarding age, education, occupational status, country of residence, place of residence, residence status, living situation, financial income, relationship, minority status (person of color, religious minority, sexual minority, gender minority, minority due to disability status, another minority), sex assigned at birth, and gender. The participants' country of residence was classified by the current World Bank country classification by income level (World Bank, 2020). Upper-middle-income countries are defined as having a gross national income (GNI) per capita of \$4,046 – \$12,535. A country with a GNI per capita of greater than \$12,535 is considered a high-income economy. Physical health problems were assessed using questions based on established studies (Hill et al., 2016; Motmans et al., 2017) and free-text responses. COVID-19 symptoms, contact history, satisfaction with information, knowledge, and concerns about COVID-19, were assessed following Wang and colleagues using 4-point Likert scales (1-highest value, 4-lowest value; for details, see Appendix (Wang, Pan, Wan et al., 2020)). We added additional items related to transgender-discrimination and avoidance of health care based on former studies (Motmans et al., 2017). Finally, data regarding transition-related health care such as medical procedures which the respondent has undergone, and the influence of the COVID-19 pandemic on access to transgender health care and health-related supplies (e.g., chest binders), were assessed based on an established protocol (Eyssel et al., 2017). Depending on the procedures which the respondent had undergone, participants were specifically asked about the influence of the COVID-19 pandemic on single treatments. For example, only participants who already used hormones were asked if access to their medication was restricted. Fears about future restrictions on treatment were investigated if participants had already sought or planned the treatment. The full survey can be found in the [supplementary material](#). Due to the method of participant recruitment, access to a web-enabled device, social media activity, and technical affinity

need to be considered as potential biases. By encouraging participants to promote the survey with their peers we tried to address the issue of lacking social media activity. Unfortunately, we were not able to provide a paper-pencil version of the survey due to the wide range of the study and a lack of financial and human resources.

### **Statistical analysis**

Continuous data are presented as mean (SD). Categorical data are presented as n (%). Missing data were deleted pairwise. To identify factors associated with the experience of restrictions to transgender health care, we conducted a multiple logistic regression analysis. Experiencing restrictions in at least one domain (hormone treatment, hair removal treatment, surgery, surgical after-care) was included as dependent variable (yes, no). We entered the covariates in two blocks. Block 1 included age, education (no formal education, primary, secondary, tertiary education), relationship (yes, no), minority status (person of color, religious minority, sexual minority, gender minority), disability (yes, no), sex assigned at birth (female, male), and gender (binary, non-binary). This block was labeled Demographic Characteristics. Block 2 included the following aspects of the social environment: Countries' GNI per capita (upper middle-income economy, high-income economy), residence status (yes, no), population of place of residence (urban, rural), to make ends meet with monthly income (very easily, easily, fairly easily, with some difficulty, with difficulty, with great difficulty), and health insurance (yes, no). This block was labeled Social Environment. Cox and Snell's  $R^2$  and Nagelkerke's  $R^2$  are reported as coefficients of determination. To check for violations of assumptions for logistic regression such as independence of errors, incomplete information from the predictors, diagnostics were conducted on all relevant variables. Collinearity diagnostics did not reveal significant multicollinearity concerns for any of the variables in the model. We decided against statistical comparisons by country or geographic region. Due to the multiplicity of legal frameworks and health care systems, comparisons would have had only limited validity. However, regional differences are

reported descriptively. A *p* value of  $<.05$  was considered to be statistically significant. SPSS 24.0 (IBM Corp. Released 2016. IBM SPSS Statistics for Windows, Version 24.0. Armonk, NY: IBM Corp.) was used for all statistical analyses.

### Role of the funding source

There was no funding for this study. The corresponding author had full access to all the data in the study and had final responsibility for the decision to submit for publication.

### Results

Between May 1, 2020, and August 9, 2020, 7905 potential participants accessed the survey. 597 participants did not give informed consent and thus were not able to access the survey. Another 593 participants gave informed consent but did not answer any further questions. From the remaining 6715 participants, 1223 individuals were excluded from the analyses because they did not respond to at least 50% of the survey. For the present analysis, 225 participants from low-income and lower-middle-income countries were not included. The final dataset consisted of 5267 participants.

On average, the present sample is of early middle age (30.70 years  $\pm$  12.06), highly educated (60.7% tertiary education), mostly single (48.7%), and living in an urban environment (79.9%). 57.3% were assigned female at birth. 74.0% identified as binary [trans] man or [trans] woman, whereas 21.5% identified as a non-binary gender.

Basic and transgender-related demographics are presented in Table 1. Table 2 and Figure 1 show the current country of residence of the participants. Figure 2 gives an overview of the physical health problems of the participants. 2768 (52.6%) reported a least one acute or chronic condition. 525 (10.0%) reported that these conditions resulted in severe limitations in daily activities, 1674 (31.8%) reported limitations to some extent. 509 (9.7%) had no limitations due to their chronic condition. 1009 (19.2%) of the participants were smokers. 327 (6.2%) used to smoke but had recently stopped. 3035 (73.6%) had at least once

**Table 1.** Demographics and social situation.

	N (%)
Total N°	5267 (100.00%)
Age	
Years (Mean [SD])	30.70 (12.06)
Range	15.00 – 81.00
Education	
No formal education	42 (0.8%)
Primary education	354 (6.7%)
Secondary education	1019 (19.3%)
Tertiary education: vocational education and training	608 (11.5%)
Tertiary education: college/university	2589 (49.2%)
Other	302 (5.7%)
I cannot or do not wish to answer the question	87 (1.7%)
Missing	266 (5.1%)
Relationship	
Single	2563 (48.7%)
Married, living together	424 (8.1%)
Married, but living separately	83 (1.6%)
Registered relationship, living together	82 (1.6%)
Registered relationship, but living separately	37 (0.7%)
Non-registered relationship, living together	669 (12.7%)
Non-registered relationship, but living separately	675 (12.8%)
In more than one relationship	199 (3.8%)
Widowed	14 (0.3%)
Other	198 (3.6%)
I cannot or do not wish to answer the question	60 (1.1%)
Missing	266 (5.1%)
Occupational status <sup>a</sup>	
Student	1780 (33.8%)
Vocational training	226 (4.3%)
Unskilled worker	163 (3.1%)
Employee	1635 (31.0%)
Civil servant	185 (3.5%)
Self-employed	447 (8.5%)
Informal employment	119 (2.3%)
Unemployed	812 (15.4%)
Retired	112 (2.1%)
Unable to work	422 (8.0%)
Other	400 (7.6%)
I cannot or do not wish to answer the question	52 (1.0%)
Minority status <sup>a</sup>	
Person of color	528 (10.5%)
Religious minority	908 (17.3%)
Sexual minority	4414 (83.8%)
Gender minority	4842 (91.9%)
Minority due to disability status	1438 (27.3%)
Another minority	1013 (19.3%)
Gender	
(Trans) man	2141 (40.6%)
(Trans) woman	1761 (33.4%)
Cross-dresser	46 (0.9%)
Non-binary/genderqueer /agender/ polygender/ genderfluid	1131 (21.5%)
I don't know, I don't have a preference	144 (2.7%)
Missing	44 (0.8%)
Living according to gender	
Never	370 (7.0%)
Occasionally	998 (18.9%)
Almost always	1249 (23.7%)
Always	2619 (49.7%)
Missing	31 (0.6%)
Sex assigned at birth	
Female	3018 (57.3%)
Male	2194 (41.7%)
Missing	55 (1.0%)
Place of residence	

(Continued)

**Table 1.** Continued.

	N (%)
City or the suburbs or outskirts of a city, or town	4210 (79.9%)
A country village, farm, or home in the countryside	1043 (19.8%)
Missing	14 (0.3%)
Change of living situation due to COVID-19	591 (11.2%)
Missing	10 (0.2%)
Other people living in household	4102 (77.9%)
Missing	0 (0.0%)
Garden, balcony, other outdoor space	4088 (77.6%)
Missing	20 (0.4%)
Distress due to current living situation	2045 (38.8%)
Missing	13 (0.2%)
Making ends meet with the available monthly income	
Very easily	746 (14.2%)
Easily	990 (18.8%)
Fairly easily	1380 (26.2%)
With some difficulty	1042 (19.8%)
With difficulty	507 (9.6%)
With great difficulty	390 (7.4%)
I don't want to say	78 (1.5%)
I don't know	121 (2.3%)
Missing	13 (0.2%)

<sup>a</sup> Multiple answers were possible.

**Table 2.** Countries.

Upper middle-income countries	762 (14.5%)
Argentina	6 (0.1%)
Armenia	34 (0.6%)
Azerbaijan	19 (0.3%)
Belarus	3 (0.1%)
Bosnia and Herzegovina	3 (0.1%)
Botswana	3 (0.1%)
Brazil	36 (0.7%)
Bulgaria	14 (0.3%)
China	150 (2.7%)
Georgia	27 (0.5%)
Indonesia	2 (0.1%)
Iran	1 (0.1%)
Iraq	1 (0.1%)
Kazakhstan	30 (0.5%)
Lebanon	6 (0.1%)
Malaysia	2 (0.1%)
Mexico	2 (0.1%)
Montenegro	16 (0.3%)
Namibia	4 (0.1%)
North Macedonia	17 (0.3%)
Russia	61 (1.1%)
Serbia	69 (1.3%)
South Africa	75 (1.4%)
Turkey	181 (3.3%)
High-income countries	4505 (85.5%)
Australia	109 (2.0%)
Austria	94 (1.7%)
Barbados	1 (0.1%)
Belgium	229 (4.2%)
Canada	128 (2.3%)
Chile	1 (0.1%)
Croatia	30 (0.5%)
Czech Republic	33 (0.6%)
Denmark	17 (0.3%)
Finland	62 (1.1%)
France	66 (1.2%)
Germany	1311 (23.9%)

(Continued)

**Table 2.** Continued.

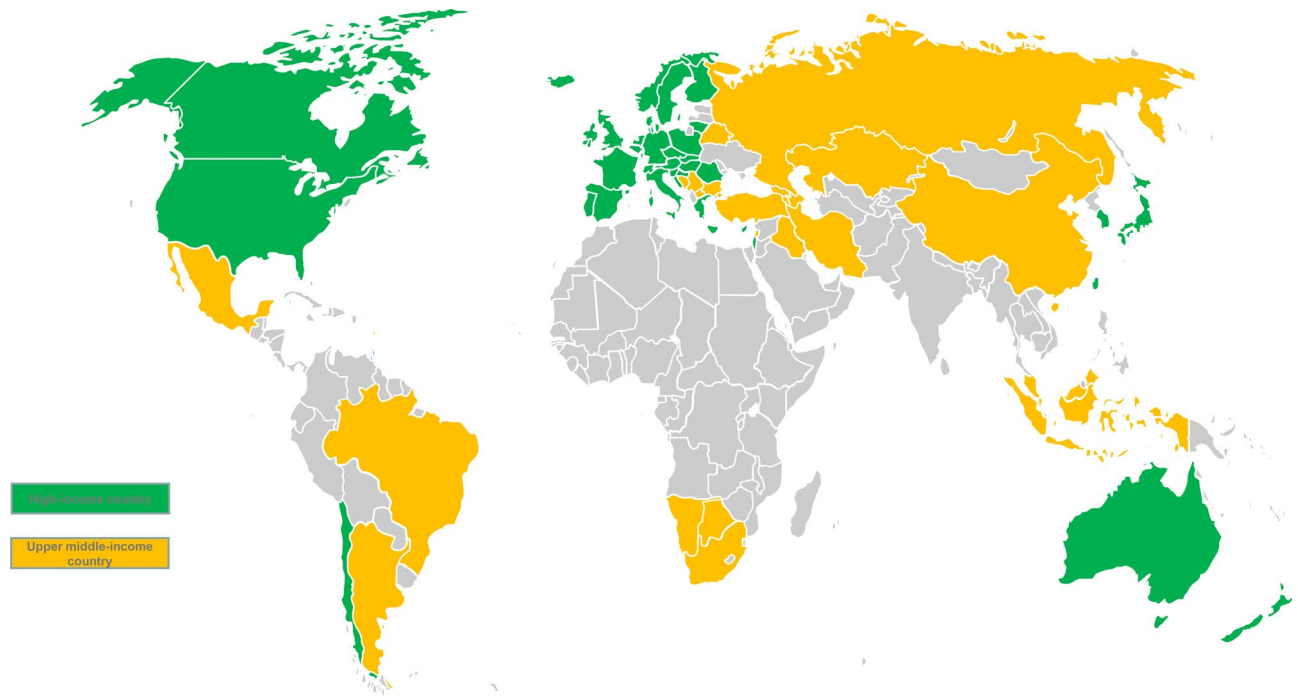
Upper-middle-income countries	762 (14.5%)
Greece	6 (0.1%)
Hungary	74 (1.3%)
Iceland	2 (0.1%)
Ireland	8 (0.1%)
Israel	4 (0.1%)
Italy	48 (0.9%)
Japan	3 (0.1%)
Latvia	1 (0.1%)
Liechtenstein	1 (0.1%)
Luxembourg	2 (0.1%)
Malta	7 (0.1%)
Netherlands	175 (3.2%)
New Zealand	37 (0.7%)
Norway	33 (0.6%)
Poland	296 (5.4%)
Portugal	14 (0.3%)
Republic of Korea	1 (0.1%)
Romania	1 (0.1%)
Seychelles	2 (0.1%)
Slovakia	3 (0.1%)
Slovenia	6 (0.1%)
Spain	136 (2.5%)
Sweden	328 (6.0%)
Switzerland	303 (5.5%)
United Kingdom	563 (10.3%)
United States	366 (6.7%)
Taiwan	1 (0.1%)
Missing	38 (0.7%)

in their life seriously considered suicide, 1827 (35.1%) had had suicidal thoughts since the beginning of the COVID-19 pandemic. 1797 (34.5%) had had at least once suicide attempt, 168 (3.2%) have attempted suicide since the beginning of the COVID-19 pandemic.

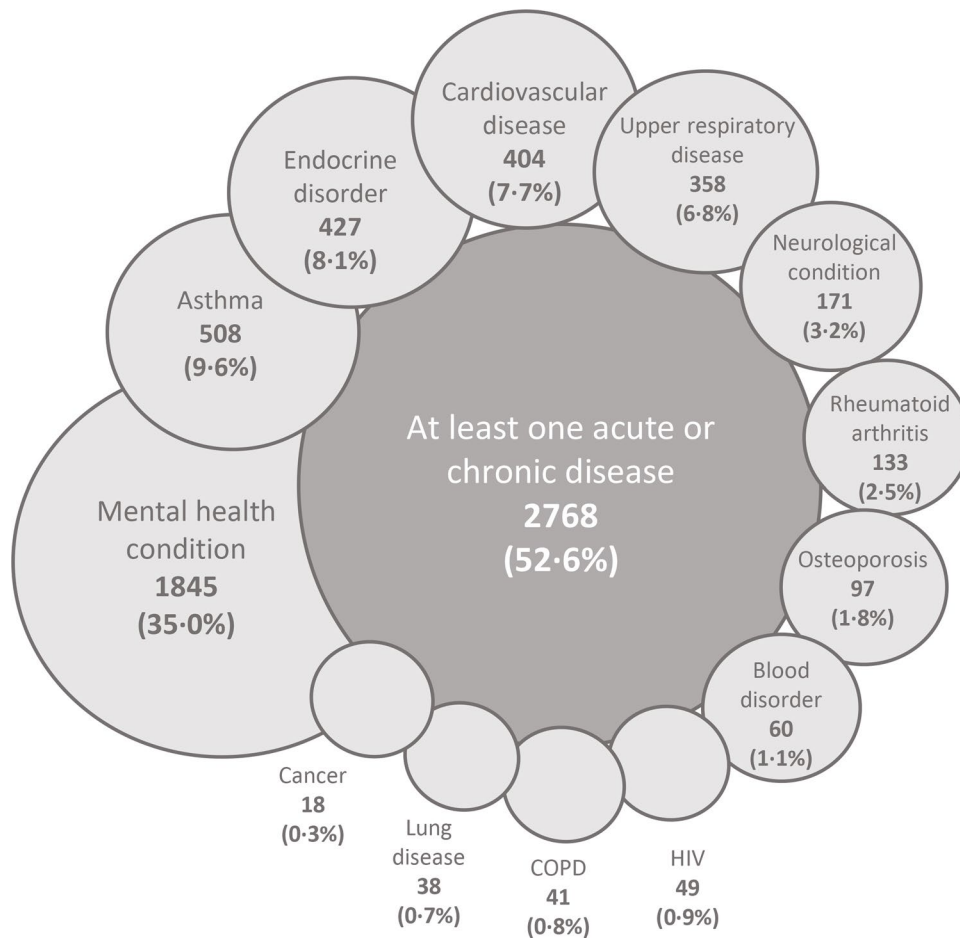
Table 3 gives an overview on COVID-19-related topics. Participants were quite satisfied with the information they received on the COVID-19 pandemic ( $M: 2.13 \pm 0.8$ ) and had high confidence in medical personnel to diagnose COVID-19 ( $M: 2.01 \pm 0.8$ ). Participants assumed it as not very likely to be diagnosed with COVID-19 ( $M: 2.90 \pm 0.9$ ) and as highly likely to survive a COVID-19 infection ( $M: 1.63 \pm 0.8$ ). They were concerned that members of their families or close friends will contract COVID-19 ( $M: 2.09 \pm 0.9$ ).

Table 4 summarizes the influence of the COVID-19 pandemic on transgender health care. Of the 4699 participants that had undergone transition-related treatment or planned to do so, 2875 (61.2%) feared access restrictions to transgender health care in the future due to the COVID-19 pandemic. Of the 3463 participants that had already undergone transition-related treatment, 1706 (49.3%) experienced restrictions





**Figure 1.** Participants current country of residence.



**Figure 2.** Acute and chronic conditions associated with a risk of a severe course of a COVID-19 infection.

**Table 3.** COVID-19 health care, avoidance, and knowledge.

COVID-19 health care	
Tested for COVID-19 within the last 14 days	130 (2.5%)
In quarantine within the last 14 days	1481 (28.1%)
Diagnosed with COVID-19	20 (0.4%)
Recovered from COVID-19	14 (0.3%)
Direct contact with a person diagnosed with COVID-19	109 (2.1%)
Indirect contact with a person diagnosed with COVID-19	245 (4.7%)
Contact with a person suspected to have COVID-19	818 (15.5%)
COVID-19 health care avoidance	
Avoided COVID-19 testing because of fear of mistreatment	295 (5.6%)
Avoided COVID-19 testing because of fear of discrimination	356 (6.8%)
Will avoid COVID-19 testing because of fear of mistreatment	761 (14.4%)
Will avoid COVID-19 testing because of fear of discrimination	888 (16.9%)
COVID-19 knowledge	
Transmission via droplet infection	5040 (95.7%)
Increasing number of infections worldwide	5091 (96.7%)
Increasing number of deaths worldwide	5067 (96.2%)
Increasing number of survivals worldwide	4592 (87.2%)

**Table 4.** Restrictions regarding transgender health care due to the COVID-19 pandemic.

	N (% <sup>a</sup> )
Accessed at least one transgender health care procedure	3463 (65.7%)
Experienced restrictions in access to transgender health care	1706 (49.3%)
Accessed or planned at least one transgender-related treatment procedure	4699 (89.2%)
Fear restrictions to transgender health care in the future	2875 (61.2%)
Access to hormones currently restricted	676 (21.8%)
I cannot get a prescription	162 (24.0%)
I cannot get an appointment with my hormone prescriber	249 (36.8%)
A scheduled appointment was canceled without replacement	110 (16.3%)
An appointment has been postponed	81 (12.0%)
I am afraid to go to a medical provider or a hospital	189 (28.0%)
My hormones cannot be supplied or can only be supplied at a lower dosage than has been prescribed to me	177 (26.2%)
Other	224 (33.1%)
Fear that access to hormones will be affected in the future	2316 (44.0%)
Access to hair removal treatment currently restricted	665 (63.4%)
Fear that access to hair removal treatment will be affected in the future	776 (44.1%)
Surgery canceled or postponed	
Yes	454 (15.6%)
Not yet, but I expect it will	568 (19.5%)
Problems with aftercare for recent surgery	344 (56.4%)
I cannot get an appointment for aftercare	45 (13.1%)
A scheduled appointment was canceled without replacement	70 (20.3%)
An appointment has been postponed	84 (24.4%)
Complications (e.g., secondary bleeding) have not been treated	22 (6.4%)
I am afraid to go to a doctor or a hospital	41 (11.9%)
Other	82 (23.8%)
Fear that surgical aftercare will be affected in the future	316 (21.9%)
Access restricted to	
medical material necessary after surgery (e.g., vaginal dilators)	160 (3.0%)
other material (e.g., binders, packing material)	651 (12.4%)
non-medical supplies (e.g., wigs, make-up)	860 (16.3%)
Alternative options for accessing counseling services	1271 (47.9%)
Undergoing mental health care (e.g., for depression)	2055 (39.0%)
Access to mental health care limited	1271 (61.9%)
Fear that access to mental health care will be affected in the future	1035 (50.4%)
Member of a support group	1543 (28.5%)
Access to support groups limited	1067 (69.2%)

<sup>a</sup> Percentages refer to the number of participants who assessed a certain transgender health service, not to the total sample.

in access to transgender health care services. A breakdown of the descriptive results by countries and regions can be found in the [supplementary material](#). A multiple logistic regression analysis revealed that the sex assigned at birth and the adequacy of the monthly income predicted the experience of restrictions to transgender health care significantly. Participants assigned male at birth (OR: 2.239) and individuals with a lower income (OR: 1.102) were at greater risk of experiencing restrictions to transgender health care procedures (Table 5).

## Discussion

The current study provides empirical insights into how the COVID-19 pandemic affects the health care of transgender people in upper-middle-income and high-income countries. Over 50% of our participants had risk factors for a severe course of a COVID-19 infection and were at a high risk of avoiding testing or treatment of a potential COVID-19 infection due to fear of mistreatment and/or discrimination. Transgender health care was highly affected by the COVID-19 pandemic, with almost half of participants experiencing some sort of restricted access to health care. Restricted access to transgender health care applied rather universally to all transgender individuals, with a male sex assigned at birth and a lower monthly income as the only significant predictors.

We found that over 50% of transgender individuals have risk factors for a severe course of a

COVID-19 infection (i.e. preexisting medical conditions, being a smoker (Holman et al., 2020; Razzaghi et al., 2020; Vardavas & Nikitara, 2020; Zhou et al., 2020)). Compared with that, 23.5% of the working population in the EU and one-third of the European general population over 15 suffer from chronic conditions according to the Organization for Economic Cooperation and Development (OECD, 2016). Similar numbers were found for other OECD countries (OECD, 2019). Only in the US is the prevalence of chronic conditions between the transgender and the general population approximately equal, with 6 out of 10 adults having a chronic condition (Centers for Disease Control and Prevention, 2020). Additionally, our participants were likely to avoid COVID-19 testing or care because of fears of discrimination or mistreatment. This was true even though they were aware of the potential severity of COVID-19. This avoidance of care could even worsen their risk for serious consequences of COVID-19.

We found that access to all transgender health care interventions was restricted due to the COVID-19 pandemic. This could be especially important for those who access ongoing treatments such as hormone therapy (Hembree et al., 2017). Hormone therapy is considered one of the most important treatment options for many transgender individuals and is highly associated with better mental health and quality of life (White Hughto & Reisner, 2016). An interruption of a hormone therapy is not associated with physical risks when gonadectomy was not performed.

**Table 5.** Multiple regression analysis regarding the experience of restrictions to transgender health care.

	b ± SE	CI	p	OR (95% CI)
Demographics				
Age	0.000 ± 0.003	-0.007 - 0.006	0.899	1.000 (0.993, 1.006)
Education	-0.013 ± 0.067	-0.148 - 0.119	0.850	0.987 (0.869, 1.121)
Relationship	0.033 ± 0.079	-0.123 - 0.201	0.677	1.033 (0.886, 1.205)
POC	0.158 ± 0.145	-0.129 - 0.436	0.269	1.171 (0.885, 1.550)
Religious minority	-0.083 ± 0.118	-0.320 - 0.144	0.466	0.920 (0.742, 1.142)
Sexual minority	0.000 ± 0.116	-0.220 - 0.236	0.997	1.215 (0.891, 1.657)
Gender minority	0.194 ± 0.157	-0.104 - 0.490	0.217	1.081 (0.891, 1.657)
Disability	0.077 ± 0.095	-0.097 - 0.276	0.388	0.380 (0.903, 1.657)
Sex assigned at birth	0.967 ± 0.082	0.809 - 1.136	0.001	2.239 (2.239, 3.092)
Non-binary gender	-0.034 ± 0.119	-0.262 - 0.213	0.767	0.966 (0.769, 1.214)
Social Environment				
Countries GNI per capita	-0.167 ± 0.115	-0.392 - 0.056	0.153	0.846 (0.677, 1.057)
Residence status	-0.312 ± 0.254	-0.845 - 0.182	0.212	0.732 (0.449, 1.191)
Population place of residence	0.106 ± 0.102	-0.092 - 0.320	0.292	1.111 (0.913, 1.354)
Monthly income	0.097 ± 0.028	0.045 - 0.150	0.003	1.102 (1.043, 1.164)
Health insurance	0.093 ± 0.175	-0.255 - 0.422	0.600	1.098 (0.792, 1.521)
Constant	0.754 ± 0.554	-0.283 - 1.840	0.172	0.808

R<sup>2</sup> 0.063 (Cox & Snell), 0.084 (Nagelkerke). Model  $\chi^2$  (15) = 186.693, p = 0.000.

However, mental health risks must be considered (Deutsch, 2016). Stopping hormone treatment is often associated with a return of some features related to the sex assigned at birth (e.g., the return of menstruation). Moreover, mood swings and symptoms of depression and anxiety can occur (Coleman et al., 2012; Deutsch, 2016; Hembree et al., 2017). There is a risk of psychological distress for the twenty percent of our sample whose hormones have been, or still are, restricted due to the pandemic. This association has also been reported by Wang and colleagues in their clinic in Beijing, China (Wang, Pan, Liu et al., 2020). The same may well be true for hair removal treatments. The management of unwanted body hair could be challenging for transgender people and could negatively influence a person's transition to live their gender both physically and socially (Ginsberg et al., 2016). While hair removal might not have the same impact on gender affirmation as hormone treatment has, it is often performed as a supportive measure as hormone treatment alone could be insufficient to eliminate hair growth (Deutsch, 2016). As a population, transgender individuals are already experiencing poor social support, and are at high risk of discrimination and harassment, which is associated with poorer mental health and decreased quality of life (Başar et al., 2016; Johns et al., 2018; Koch et al., 2020; Reisner et al., 2016); consequently, the restrictions in access to health care may affect transgender people to a greater extent than the general population. This higher vulnerability might also intersect with other minority statuses, such as being a person of color (Burgwal et al., 2019; Jefferson et al., 2013).

All these transgender-specific issues caused by the COVID-19 pandemic need to be addressed by both structural changes as well as counseling services (e.g., peer counseling) and mental health care professionals. However, due to the COVID-19 pandemic, access to these measures is limited, too. For 43.4% of the participants who assessed counseling services, the access to those was restricted. 61.9% of those who undergo mental health care (e.g., for a preexisting affective disorder) experienced access restrictions. Only half of the participants had alternative options for accessing counseling services (e.g., online consultations).

Additionally, even access to low-threshold services, like support groups, was limited for two thirds of their members. In light of the available data, the COVID-19 pandemic and its associated restrictions, combined with the systemic inequalities transgender people face in almost every country in the world, appears to have had a significant impact on the (mental) health of transgender people. Tragically, our study found that more than one third of our sample had had suicidal thoughts and 3.2% had attempted suicide since the beginning of the pandemic. And even though no causal conclusions can be drawn based on our cross-sectional study, it seems reasonable to assume that many of these suicidal attempts are linked to the situation caused by the COVID-19 pandemic. Indeed, at the least this association ought to be a warning sign that transgender people might be disproportionately affected by COVID-19.

Some treatment options for transgender people such as genital surgeries (Safer & Tangpricha, 2019) have been highly restricted due to the COVID-19 pandemic, too. At the time of the data analysis, approximately 15.6% of surgeries were already canceled and another 19.5% of the participants expected their surgery to be canceled. Additionally, aftercare for recent surgery was also restricted. As genital surgery is considered an important treatment option to increase quality of life and reduce psychological distress in transgender people (Coleman et al., 2012; Murad et al., 2010), a postponement of these procedures can negatively impact a person's well-being. Especially regarding surgical aftercare, restrictions could lead to serious health concerns like wound infections or disorders of wound healing (Coleman et al., 2012). Moreover, due to insecurities caused by the postponement of surgery, mental health problems could occur which should be addressed by counseling services or mental health professionals when possible. However, as the access to these services is restricted too, problems associated with postponed surgeries might not be addressed sufficiently and could intersect with already existing distress such as restrictions to accessing hormone treatment.

All potential distress caused by restrictions to transgender health care might be further affected by social and socio-economic circumstances, as

already reported by Perez-Brumer and Silva-Santisteban (2020). We found that one third of our participants had difficulties earning enough to live from with their available monthly income and another third experienced distress due to their current living situation. However, using regression analysis, we only found a male sex assigned at birth and a lower monthly income to be significant predictors for the experience of restrictions to transgender health care. The significant association to a male sex assigned at birth could be due to a greater stigma toward transgender people assigned male at birth (Budge et al., 2013). The association between the monthly income and a higher risk of restrictions to transgender health care with an OR of 1.102 could be considered weak. Therefore, it seems that the COVID-19 pandemic hits the transgender population in higher-middle-income and high-income countries in its entirety and that there aren't any major protective social factors.

The strength of our study is that it includes a high number of participants from several countries all over the world. This is important as, with a number of 6.8 to 355 per 100,000, transgender people are only a small group within the general population (Collin et al., 2016; Zhang et al., 2020). Moreover, the study was developed and conducted by transgender researchers in close cooperation with community organizations. Therefore, we intentionally took power differences between researchers and study subjects into account and tried to ensure tangible outcomes for the community.

The major limitation of our study is that the results cannot be generalized to all upper middle-income and high-income countries. Transgender communities are highly diverse, depending on country, geographical region, and cultural background. It was not the purpose of this study to tell a universal narrative of how the COVID-19 pandemic impacted transgender people. Rather, we intended to quickly generate valid evidence on the various effects of COVID-19 on transgender health care measures recruiting a sample as large and as diverse as possible by following a research approach based on community involvement (T'Sjoen et al., 2017). Therefore, our results should not be overinterpreted to avoid creating a

simplified, universal description of how the COVID-19 pandemic affected all transgender people. This limitation is also reflected by the low amount of variance explained by the regression analysis we calculated (Table 5). Other studies, however, used approaches that allowed them to draw more conclusive interpretation of their results, even though they have notably smaller sample sizes from a smaller number of countries and regions. We consider the type of data collection another potential limitation of our study due to access to the internet being a necessity. This could have excluded participants with low income or without experience with digital technology. As the participant recruitment was carried out by local community organizations, we hoped to minimize the effects of this limitation and ensured the most effective way to contact transgender people in a certain region or country. Our sample was comparable to previous studies, in terms of gender or education, for example (Eyssel et al., 2017; Koehler et al., 2018). As there is still a dynamic COVID-19 situation, with increasing and decreasing numbers of infections and changing national measures to address these, this research also did not explore international comparisons. In countries where COVID-19 has been more effectively suppressed the impacts of COVID-19 could, therefore, be lower. Moreover, we only analyzed data from higher middle-income and high-income countries, which is why the results cannot be generalized to countries with lower GNI per capita. However, as participant recruitment in lower middle-income countries and low-income countries appeared to be difficult (but is still ongoing), the clear need for evidence of how COVID-19 affects transgender people led us to focus on the present data. We currently strive to provide data from lower middle-income countries and low-income countries as soon as possible.

In sum, it appears that the COVID-19 pandemic has an extraordinary impact on the transgender population in upper-middle-income and high-income countries, and that transgender people might suffer under the severity of the pandemic even more than the general population. This is due to the intersections between their status as a vulnerable social group, their high number of medical risk factors, and their need

for ongoing medical treatment. The COVID-19 pandemic can potentiate these vulnerabilities, add new challenges for transgender people, and can therefore lead to devastating consequences such as severe physical or mental health issues, self-harming behavior, and even suicidality.

## Contributors

Andreas Koehler, Timo Nieder and Joz Motmans conceived the study. All authors reviewed the study concerning country-specific issues. All authors contributed to participant recruitment and data collection. Andreas Koehler, Timo Nieder and Joz Motmans managed the data and did the statistical analysis. All authors collaborated in interpretation of the results and drafting and revision of the manuscript.

## Declaration of interests

All authors declare no competing interests.

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## Data availability statement

We will consider sharing de-identified, individual participant-level data that underlie the results reported in this Article on receipt of a request detailing the study hypothesis and statistical analysis plan. All requests should be sent to the corresponding author. The corresponding author and lead investigators of this study will discuss all requests and make decisions about whether data sharing is appropriate based on the scientific rigor of the proposal. All applicants will be asked to sign a data access agreement.

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